

Print both of these pages

Included below is the returns label and on the second page is the returns form.

Just fill in the returns form and return any unwanted items within 14 days of receipt.

For faulty items, please email with full details of the fault and the order /invoice number and date of order. We will authorise by return email.

Please check our Terms & Conditions before returning goods as there are certain non returnable items as detailed in the product section.

(This does not affect your statutory rights)



Josen's Uniforms www.josens.com

PLEASE
ADD
POSTAGE

JOSENS
UNIT 6
HOWARD CENTRE
BEDFORD
BEDS
MK40 1UH

From.....

Return for a Refund

We would like to thank you for using our online service. The server is totally secure and as you will have realised it is easy to pay for your goods online with your credit card details.

You may return items for a refund within 14 days providing the item is unused, labels intact & is in the original packaging. Your account will be credited on receipt.

Some items are non refundable as stated in their product information.

For any refunds the original credit card details will be used unless that card has expired, then you may give other card details below

For replacements items please reorder again online (This form is only used for refunds)

An unpaid address label is enclosed for your convenience.

CUSTOMER NAME	
INVOICE DATE	
SHIPPING DATE	
ORDER NUMBER	
TOTAL NUMBER OF ITEMS RECEIVED	
TOTAL NUMBER OF ITEMS RETURNING	
CREDIT CARD TO BE REFUNDED (IF LEFT BLANK THE ORIGINAL DETAILS WILL APPLY)	TYPE OF CARD eg VISA/MASTERCARD/SWITCH CARD NUMBER ISSUE NUMBER (IF ANY) DATE (START & EXPIRY)

ITEM REFERENCE	DESCRIPTION	REASON FOR RETURNING
1.		
2.		
3.		
4.		
5.		
6.		
7.		

PLEASE PUT A TICK IN THE RELEVANT BOXES TO HELP US MONITOR & IMPROVE SERVICES					
	POOR	AVERAGE	GOOD	VERY GOOD	COMMENT ?
DELIVERY TIME					
DELIVERY CHARGE					
ITEM PRICE					
RANGE OF CHOICE					
ONLINE EASE OF USE					
PRODUCT DESCRIPTION					
MEASUREMENT GUIDES					
SECURE SERVER					
TELEPHONE SUPPORT					
OVERALL SERVICE					

IS THIS THE FIRST TIME YOU HAVE USED OUR ONLINE SERVICE	
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COMMENTS ??